

Robyn Peterson

- Professional Profile -

Robyn is a published author and teacher. She has an MA in adult education as well as an Ontario high school teaching certificate. She taught at the secondary school level in Ontario for three years (history, geography and economics). Two of her books related to education and training have been published in England.

She has designed and provided education and training services to large and medium-sized organizations. She began this activity in Canada with the Department of National Defence and then with school boards in Prescott and North York. She then moved into a training officer role with the Ontario Department of Health, after which she became a corporate trainer with Ontario Hydro.

From 1976 on, as a consultant, she provided programmes in management subjects within and for such organizations as Polysar, the Human Resources Secretariat of the Ontario government, Dofasco, Humber College, The Canadian School of Management, The Toronto Dominion Bank, Canadian National Railway, The Cambridge Institute of Science and Technology, Seneca College and Centennial College. In recent years she worked also with the Waterloo Management Education Centre in Waterloo on the improvement of their project management programme.

A citizen of Canada and of the United Kingdom, Robyn is deeply interested in activities involving different cultural and linguistic groups. In 1989 she completed a management in diversity program with the Ontario government and in 1997 qualified as a teacher of English to speakers of other languages.

She also belongs to a group called SPACE (Saving Public Access to Community Space Everywhere), which is concerned with helping community groups across Ontario get better access to space in public buildings, especially schools. In the past she also worked with a small church group that aimed at providing innovative ways to help people living in poverty.

From 1981 on, many of the management subjects she taught were at the MBA level in class and online, including effective supervision, strategic management, international trade management, human resources management, operations management, TQM, and more.

In the early 1990s she wrote two books published by Kogan Page in London, England: *Managing Successful Learning* and *Training Needs Analysis in the Workplace*. The latter book came out in a new edition in 1998 and sold so well that it went into a new printing in the autumn of 1999.

Robyn continues her writing activities and from time to time her articles are published on different websites. In 2013 she established a small newsletter called 'Sayout'. Hundreds of copies of this newsletter go out by email to carefully-selected readers across Canada. Some go to readers in the United States, the United Kingdom and Russia.

Robyn uses an involving approach in all her activities (with a touch of humour—she hopes). She aims at making a positive difference in the way people think and how they achieve their personal goals while helping to build a better society for all.

Robyn Jayne Peterson, October 2015